

Terms and Conditions for Northrepps Cottage Country Hotel

Prices

We reserve the right to increase or decrease the prices of accommodation at any time. The price of your stay will be confirmed by us at the time of booking. Prices include VAT.

Payment via Website

The booking process will instruct you to make a full payment for your stay; this is confirmed by an electronic confirmation letter.

Cancellation Policy

Our cancellation policy is 48 hrs in advance, and you will be charged if you fail to arrive or cancel your reservation within this timescale. All attempts will be made to reallocate your room and if successful we will not charge you. In the event of a no show i.e. if you do not cancel your reservation and you fail to arrive for your stay with us, you agree that 100% of the total booking value minus any deposit already paid will be debited from the credit/debit card in full and final settlement.

Liability

We do not accept any liability for any damage, loss or injury to any member of your party or any vehicles or possessions, unless proven to be caused by a negligent act by ourselves or our employees or contractors whilst acting in the course of employment.

Car Parking

There is free on-site parking for guests. We ask guests kindly to observe the parking signs in the car park and park considerately at the side of the house to ensure there is adequate space for everyone. Please avoid parking at the front of the house. Please note that cars are parked at your own risk. We do not accept responsibility for any loss of or theft from a vehicle however it is caused.